

AL Qabdah

Global Building Contracting L.L.C



القبضة

العالمية لمقاولات البناء ش.ذ.م.م

QUALITY POLICY

At **Al Qabdah Global Building Contracting**, Quality is not only a priority, it is a vital part of our culture. Each and every member of our organization is responsible to ensure that all the aspects of quality in this policy is understood, communicated applied and maintained within their department, and among their coworkers or colleagues. Accordingly, the following points forms **QBC**'s commitment towards Quality:

- To strictly abide by the requirements of **ISO 9001:2015** which are needed to produce an operational level of consistent executional and operative quality that meets or exceeds our clients' expectations at competitive costs.
- To foster good relations and connections with our clients by effective communication, while encouraging feedback using surveys.
- **QBC** will document and measure quality objectives and targets through internal audits and management reviews.
- We will deliver our projects in line with clients set specifications and requirements, all in line with authority rules and regulations.
- Adequate information and training will be given to personnel whenever required to trigger improvement across the organization.
- Continuous improvement will be the aim of each and every member on board.

This philosophy is a guarantee for all of our clients can rest assured that all of our operations will produce projects and services of excellent quality, that are in line with their respective specifications, requirements and budgets.

The Management of **QBC** has ultimate responsibility to maintain the quality policy and shall promote all initiatives to attain and improve quality.



Eng. Abdulraheem Almasri
Managing Director